



Diagnostic Chemicals Limited
160 Christian St., Oxford, CT 06478

Get with the Program!



**Veterinary Laboratory
Association
Quality Assurance
Program®**

We can show you how your test results compare to others in the veterinary field.

"In-house quality assurance programs are essential for monitoring test precision, but it is participation in an external quality assurance program that confirms accuracy."

Dr. James Matthews
IDEXX Veterinary Services

The Veterinary Laboratory Association Quality Assurance Program® is an external proficiency program specially designed for veterinary laboratories and hospitals to provide a confidential means of comparing your laboratory's internal test results to those of your peers in the veterinary field. The Program, provided by Diagnostic Chemicals Limited (DCL) in conjunction with the Atlantic Veterinary College (AVC), offers:

- Customized, professional reports that let you know, at a glance, where you stand in relation to your peers.
- A great way to monitor your sample analysis.
- Quarterly tracking of your method and instrument performance.

Participants can choose any combination of the eight areas of testing available to customize the Program to meet the needs of their facility. Sample specimens are sent out four times per year for participants to analyze and return their results within a two-week period.

Areas of testing:

Bacteriology

- Provides 4 samples per year for culture and sensitivity

Chemistry/Toxicology

- Provides 8-10 samples per year for testing over 30 analytes including toxicology analytes such as Barium, Boron, Iron, Copper and Zinc

Endocrinology

- Provides 4 samples per year for analysis of 9 analytes

Hematology

- Offers 4 or 8 whole blood samples and 4 Wright-Geimsa stained slides for analysis and differentials

Histopathology

- Provides 4 cases per year for morphological interpretation

Parasitology

- Provides 4 samples per year for identification

Serology

- Offers 8 samples per year for analysis

Therapeutic Drug Monitoring

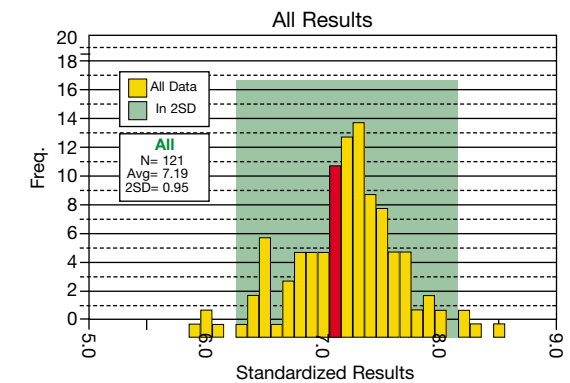
- Provides 4 samples per year for analysis of 6 different drugs

Urinalysis

- Provides 4 samples per year for macroscopic analysis and four kodachromes per year for microscopic identification

Calcium

Your result: 7.1 mg/100 mL
Standardized: 7.1 mg/100 mL
Your value is highlighted in red on the graph.



Data is pooled and statistically analyzed by the AVC. Within five weeks, a confidential results summary is provided - presented as a customized report using both graphical and numerical data for quick and easy review.

Review articles and kodachromes are provided alongside results for hematology differentials, bacteriology, parasitology, and histopathology modules. The articles are written by academic specialists to discuss the reasoning behind their opinions and provide participants with a unique continuing education tool.

"Participation in an external quality assurance program may signal problems or may serve to reinforce the work already being done. Either way, it will increase awareness and enhance the overall performance of the laboratory personnel."

Joyce Stringfellow, Auburn University

The VLA Quality Assurance Program® reinforces the internal confidence in your laboratory, your results, and the services you offer. It's about letting your clients know that you are prepared to go the extra distance to make sure you offer service of the highest quality.

"The VLA Quality Assurance Program® is an excellent program. It is the best value that will be found in quality assurance programs."

Dr. Richard Kilburn, County Line Animal Hospital

Help set the standard for quality assurance in the veterinary field by subscribing today to the VLA Quality Assurance Program®.

Subscriber services include:

- Submission of your results via electronic file, fax or mail.
- A subscription to the VQAP Listserv. The Listserv allows participants to communicate with laboratories around the world creating an open forum for discussion concerning quality assurance issues and veterinary laboratory testing and procedures.
- Customer and Technical Service available by toll free telephone, fax, e-mail or via the Internet.
- MasterCard® and Visa® accepted.

For Program and Subscriber information contact:

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